

MDR/MSOC

The Foundation of Your Security Arsenal

November 19, 2020

MDR/MSOC *plus* - The Foundation of Your Security Arsenal



Tim Smoot
Senior Presales Engineer
Arctic Wolf



Steve Roesing
President, CEO
ASMGi



Agenda

- ◆ *Why are Cyber Security Operations so critical?*
- ◆ *What does the current landscape look like?*
- ◆ *What are the components of a Total Solution?*
- ◆ *How is MDR/MSOC the foundation of my Cybersecurity arsenal?*
- ◆ *What is **ONEteam** MDR/MSOC *plus* and how does it protect me?*
- ◆ *Key Takeaways*
- ◆ *Q & A*

CYBER SECURITY SOLUTIONS

Why are Cyber Security Operations critical?

Why are Cyber Security Operations critical?

August 2020

**1TB Stolen, Including
Cloud-Based Assets
Were Accessed In
Jack Daniels Breach**



Hackers had access for over a month before detection and intervention.

2017

**Equifax Announces
Cybersecurity Incident
Involving Consumer
Information**



Flaw was known by vulnerability management tools, but the patch was never installed.

2019

**Hackers Gain Access to
100 Million
Capital One
Credit Card Applications
and Accounts**



Misconfiguration in cloud service went unnoticed despite availability of monitoring products.

June 2020

**Control Systems
Targeted Shutting
Down Production In
Honda Breach**



Attack focused on control systems, in the production line

CYBER SECURITY SOLUTIONS

What problem are you trying to solve?

Lots to choose from ...



ASMGi
ONEteam



3,000+
Vendors

18
Categories

\$120B+
Total Spend

Lots to choose from ...

The Council on Cyber Security Annual 2014 Report coins the term “Fog of More” to describe the “Overload of defensive support...more options, more tools, more knowledge, more advice, and more requirements, but **not always more security.**”



Lots to choose from ...

3,000

Vendors

\$120B

Total Spend

3,400

Reported Breaches

**CYBERSECURITY DOESN'T HAVE AN
CYBERSECURITY HAS AN EFFECTIVENESS
AWARENESS, OPTIONS, OR BUDGETARY
PROBLEM.
PROBLEM.**

Addressing the **EFFECTIVENESS** Problem...

Step One: Leverage all logs as a unified actionable dataset "information is power"

Step Two: Recognize that nefarious actors don't punch the clock

Step Three: Cybersecurity is not Network Operations, Use the right tool for the job

Step Four: Proper security posture isn't a destination, it is a journey

Step Five: Effective security posture enables the business, extends its reach, helps it evolve

What are the basic cybersecurity needs?



Without listing acronyms, tool/software types, or features/functionality, let's break it down to simple pieces:

First focus should be on a **Proactive** approach to security posture – With a proactive approach, organizations can eliminate known vulnerabilities, harden threat surfaces, and implement appropriate configuration standards

Next would be a **Reactive** focus for our security posture – A reactive focus keeps organizations safe when those unknown, new, or evolved threats make it through our proactive tools and configurations

Finally, is the implementation of the **Active** component of security posture – The active portion of security posture is arguably the most important. There are multiple reasons for this, but the biggest reason is that the tools/software/configurations/etc. that make up the proactive and reactive elements of a security posture must be monitored, researched, and when necessary, issues remediated.

Matching the focus elements with the tools...



To address the **Proactive** element of security posture common tools would be: Risk or Managed Risk, and IPS

Addressing the **Reactive** elements of security posture would include tools like: Managed Detection and Response, and IDS

The **Active** component of security posture includes not only tools like a SIEM, and MFA, the most critical part is in fact the people and the process! There is no shortcut with respect to the human element, and without the active component of security posture, other investments typically are not effectively leveraged which makes further investments in security very difficult.

The Old Way: Point-Solution Mindset

- ◆ Reactive
- ◆ Focus on Individual Controls
- ◆ Fragmented and inefficient
- ◆ Spend a lot and not necessarily improve security

The New Way: Holistic Security Mindset

- ◆ Proactive
- ◆ Focus on Total Solutions
- ◆ Gap-Based & Risk-Based
- ◆ Spend less and improve security more

ONEteam = TOTAL SOLUTION

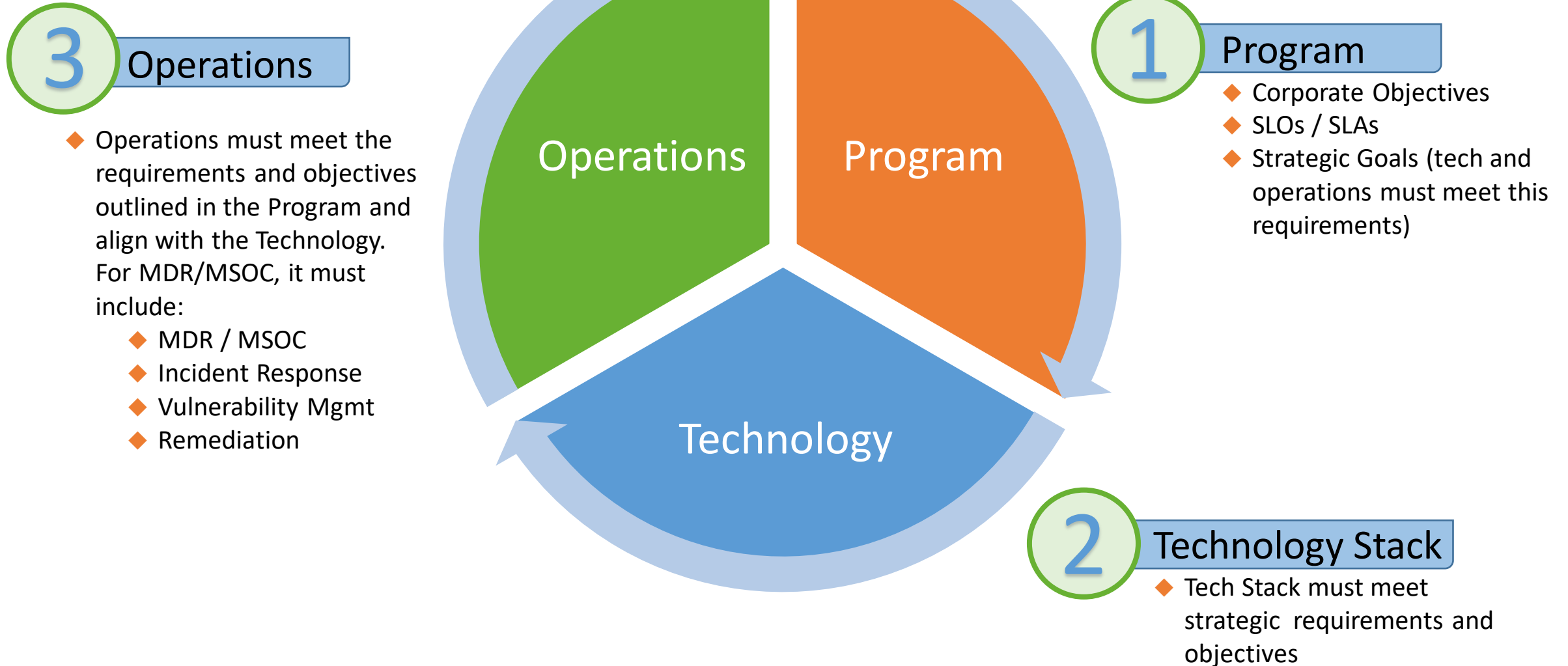
Program + Technology + Operations



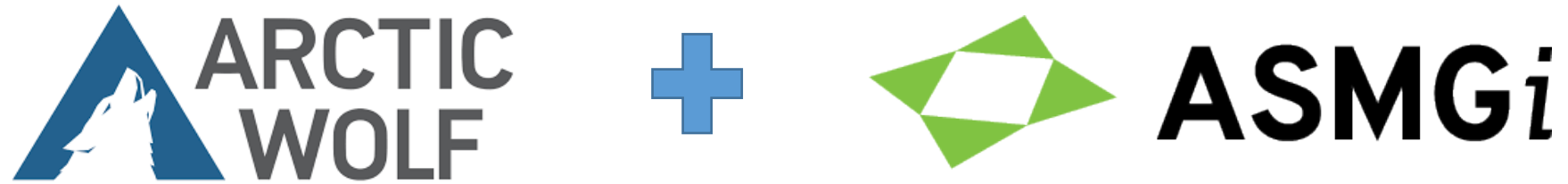
ONEteam Principles – The 3 Pillars



ASMGi
ONEteam



What is ONEteam MDR/MSOC *plus*?



=
ONEteam
MDR/MSOC *plus*

TOTAL SOLUTION:

ONEteam
MDR/MSOC *plus*

- ◆ Security Operations Centers (SOCs)
- ◆ Managed Detect and Response
- ◆ Managed Risk Services
- ◆ Managed Cloud Monitoring
- ◆ Cyber Incident Response / Forensics
- ◆ Vulnerability Management and Remediation

Key

- Arctic Wolf + ASMGi
- ASMGi



ASMGi
ONEteam



3.5 Incident Handling Checklist

The checklist in Table 3-5 provides the major steps to be performed in the handling of an incident. Note that the actual steps performed may vary based on the type of incident and the nature of individual incidents. For example, if the handler knows exactly what has happened based on analysis of indicators (Step 1.1), there may be no need to perform Steps 1.2 or 1.3 to further research the activity. The checklist provides guidelines to handlers on the major steps that should be performed; it does not dictate the exact sequence of steps that should always be followed.

Table 3-5. Incident Handling Checklist

	Action	Completed
Detection and Analysis		
1.	Determine whether an incident has occurred	
1.1	Analyze the precursors and indicators	
1.2	Look for correlating information	
1.3	Perform research (e.g., search engines, knowledge base)	
1.4	As soon as the handler believes an incident has occurred, begin documenting the investigation and gathering evidence	
2.	Prioritize handling the incident based on the relevant factors (functional impact, information impact, recoverability effort, etc.)	
3.	Report the incident to the appropriate internal personnel and external organizations	
Containment, Eradication, and Recovery		
4.	Acquire, preserve, secure, and document evidence	
5.	Contain the incident	
6.	Eradicate the incident	
6.1	Identify and mitigate all vulnerabilities that were exploited	
6.2	Remove malware, inappropriate materials, and other components	
6.3	If more affected hosts are discovered (e.g., new malware infections), repeat the Detection and Analysis steps (1.1, 1.2) to identify all other affected hosts, then contain (5) and eradicate (6) the incident for them	
7.	Recover from the incident	
7.1	Return affected systems to an operationally ready state	
7.2	Confirm that the affected systems are functioning normally	
7.3	If necessary, implement additional monitoring to look for future related activity	
Post-Incident Activity		
8.	Create a follow-up report	
9.	Hold a lessons learned meeting (mandatory for major incidents, optional otherwise)	

- ◆ **Arctic Wolf** provides the “base” technology and is **complimented** by ASMGi Programs and Operations (e.g. Services) for:
 - Security Operations Centers (SOCs)
 - Managed Detect and Response (MDR)
 - Managed Risk Services
 - Managed Cloud Monitoring
- ◆ **ASMGi** provides complimentary services to the “base” technology and “as-a-Service” for:
 - Cyber Incident Response / Forensics
 - Vulnerability Management and Remediation

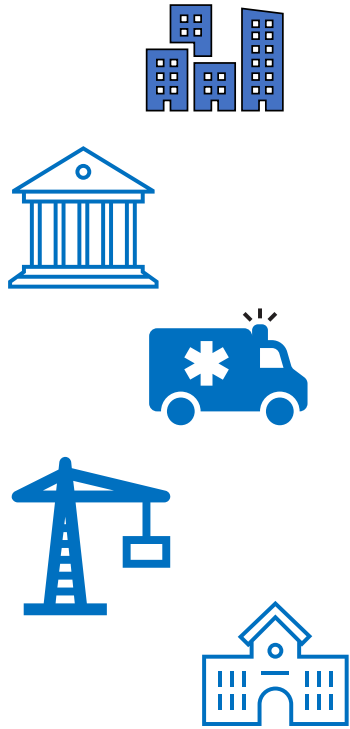
◆ Program

- Review Existing Client Security Program and/or create Program based on the requirements for each of the Services across the following:
 - ◆ Business
 - ◆ Compliance and Risk
 - ◆ Security
 - ◆ Technology
- Define and establish the Operating Model to support the identified Program Requirements
- Define the Plan for implementing the Program and Operating Model and the Ongoing “Refresh” of the Model

◆ Operations

- Execute the Plan for the Onboarding (Non-Recurring) of each Service
- Deliver the Ongoing (Recurring) Services as defined in the Operating Model
- Provide “As Needed” Services based on Incidents (as required)

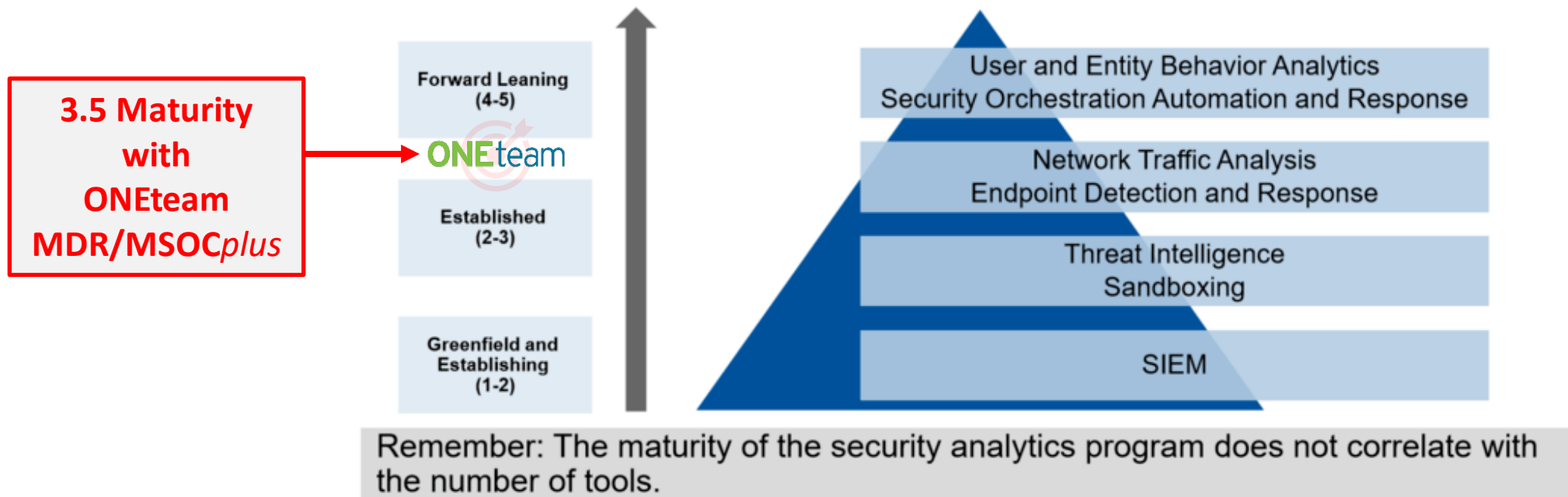
Who is this service for?



- ◆ Any company that does not have the resources, either head count or expertise, to do this themselves.
- ◆ Size of the company doesn't matter. We work with small enterprises as well as very large global enterprises. This service is a good fit for any company, in any vertical, that needs the “outcome” achieved with this solution.
- ◆ Especially companies that have compliance requirements – *regulatory or contractual*. Are they doing all they can to protect their customers' data?

Gartner Maturity Model

Modern SOC Analytics Tooling and Stage of Maturity



10 © 2018 Gartner, Inc. and/or its affiliates. All rights reserved.

Gartner

Summary – Key Takeaways



- There is a 2.93 million person gap in the cybersecurity talent pool ([ISC2](#))
- Security professionals identify understaffing as their biggest challenge, and nearly a quarter says that the inability to keep up with the workload is a root cause of security incidents ([ESG/ISSA](#))
- Almost three-quarters of organizations say they're impacted by the talent shortage and of those that are impacted, 66% increase the workload on existing staff ([ESG/ISSA](#))
- Almost 40% of organizations say that less than 2% of their IT personnel has a dedicated security focus ([EY](#))
- Nearly 60% of organizations say they face extreme or moderate risk due to the security talent shortage ([ISC2](#))
- Only 35% of CISOs say that determining the scope of a compromise, containing it, and remediating the damage from exploits is easy ([Cisco](#)).
- More than 40% of organizations receive more than 10,000 security alerts every day. Additionally, organizations only respond to about half of the alerts and fix only 43% of those that turn out to be legitimate ([Cisco](#)).

Summary – Key Takeaways



- ◆ A Total Solution = Program + Technology + Operations. If you are missing any piece you are vulnerable!
- ◆ Leverage the information you have
- ◆ Focus on foundational elements of security to improve right now
- ◆ You don't have to get caught in the "buy security" frenzy. Security happens when you do the basics well.
- ◆ If you only do one thing to improve your security – Do This!

Q & A

Reference Slides

Reality of Enterprise Security



97%

of breaches are
at companies
which have
already deployed
the right controls

99%

of attacks are
known and have
been for years

95%

of firewall
breaches are
due to
misconfiguration

Source: SafeBreach

Average of almost 7 months to detect a compromise!

On average, it takes businesses 206 days to detect infections, and a further 73 days to resolve them

Understanding Time at Risk



■ Infection > Detection ■ Detection > Response ■ Time at Risk

*Ponemon Institute: 2019 Cost of Data Breach Study.

Many Enterprises ...



Implement security tools / technologies based on Frameworks
(HIPAA, PCI, ISO 2700x, NIST, etc. = Controls-based)



Don't validate their controls - are the tools and techniques working?



Don't prioritize initiatives based on greatest risk to the organization



Are not able to demonstrate return on investment AND reduction in risk

Wouldn't it be great if you could ...



Get more from your existing security



Minimize security exposure



Ensure you are meeting compliance requirements



Prioritize initiatives based on actual Risk



Rationalize your cyber investments AND reduce risk



For more information:

800 Superior Ave E, Ste 1050
Cleveland, OH 44114

Phone: 216.255.3040
Email: sales@asmgi.com

www.asmgi.com